PLEASE TAKE A MOMENT TO PROVIDE US WITH YOUR ANSWER TO THE FOLLOWING QUESTION

(Use the Q&A tab to share your response, please)

# If you could write the title of your obituary, what would it be?

The Good Death – Models of Care

Module 2 March 16, 2023

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## THE SERIES



Death and Dying: The Good Death

Session 1: An Overview

Session 2: Models of Care



Week 2 The Trifecta: Grief Loss and Trauma Session 1: An Overview Session 2: Practical Application



Week 3 The Toolbox



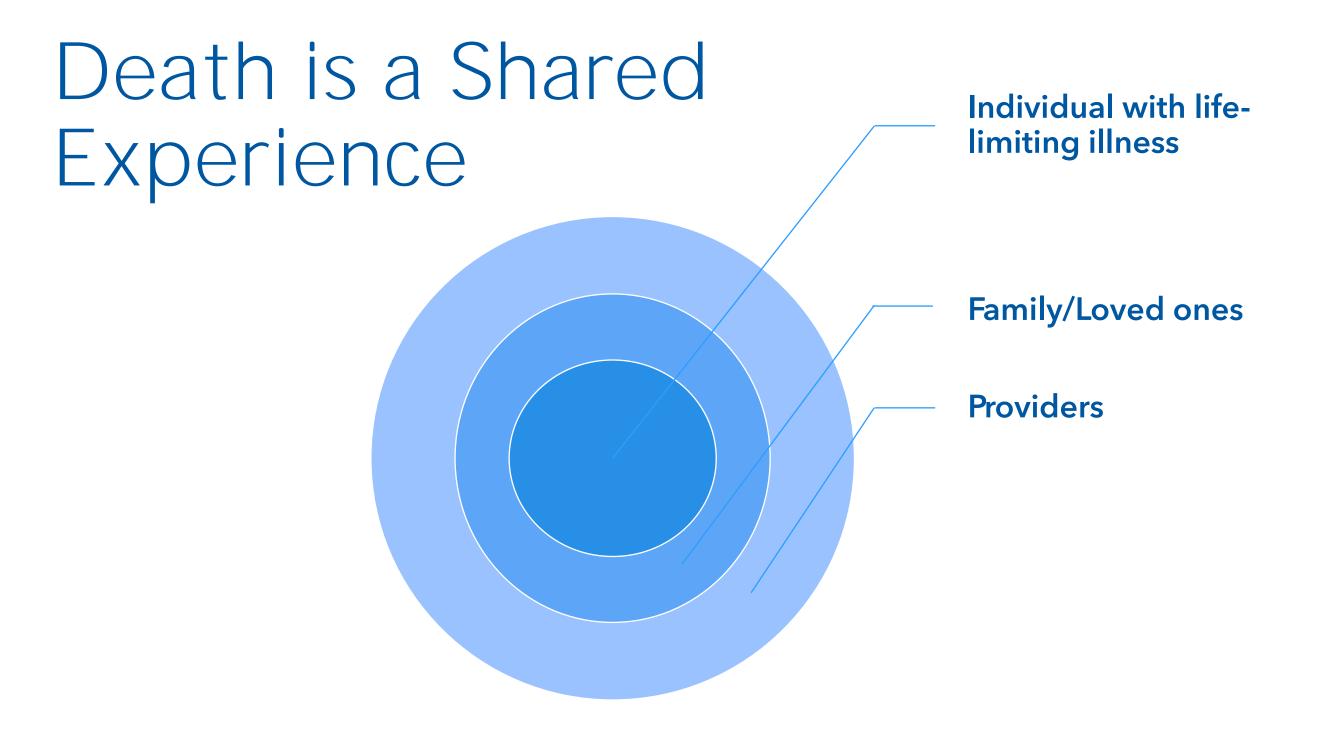
Week 4 Leading the Way (For Supervisors)



# Course Objectives

#### To recognize the importance of:

- Self-determination
- The uniqueness of the individual
- The individuality of death



# The Ethical Principle of Autonomy

Being Normal Taking Charge Autonomy – self-determination; "An individual's ethical right to receive care consistent with their preferences." (Houska & Loucka, 2018)

Autonomy has a deeper, more contextualized meaning with terminally ill individuals.

Review of literature reveals the need to view autonomy not just as the ability to make one's own treatment choices but to be supported in the process of living through a terminal illness.

# What is death?

Death is a spiritual process with medical implications rather than a medical process with spiritual implications.

### Death Is Multi-dimensional

The Physical: The natural process of shutting down

The Psychosocial/Spiritual: The "spirit" releasing the natural body.



### The Process

Natural process of emotional, spiritual, mental release

Release of the body and environmental attachments

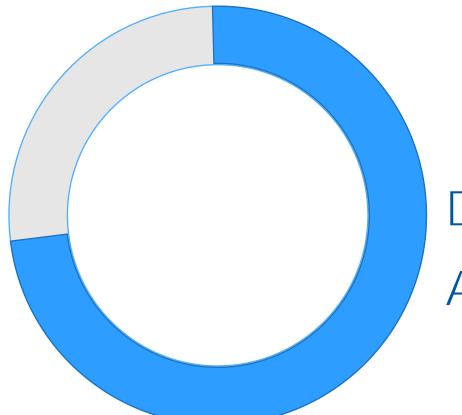
Prepares spirit to move from this existence to the next

Requires support and encouragement

# The Notion of a "Good Death"

Preferences for the Dying Process How Who When Where		Pain Free Status/ Treatment Plan Feeling No Pain		Being	Emotional Well Being/Dignity Peace of Mind		<b>"Family"</b> Who do you love?	
	Life Completion Looking back			ity/Religiosity ing forward		Quality <i>A Life Wor</i> t		

## Death in the US



## Deaths 65+: 2.5 million (approx. 72% of US deaths) Adults 65+: 56 million (16.9% of US population)

2021 Total Annual Deaths: 3.46 million

(Ahmad et al., 2022, Americas healthrankings.org)

	Death in 1900	Death in 2021		
Life Expectancy	47.3 years old	76.4 years old (2021, lowest since 1996)		
Cause of Death	<u>Infectious Disease</u> Smallpox, influenza, scarlet fever, pneumonia	<u>Degenerative/Chronic dise</u> ase Heart disease, cancer, COVID-19, stroke, lung disease, dementia		
Trajectory	Rapid, brief (days, weeks)	Slow decline (months, years)*		
Location	80% at home Only poor died in institutions	66.5% in institutions, i.e., hospitals, nursing homes		
Caregivers	Family Members	Paid Professionals		
Death Encounter	Intimate, Close, Participant	Removed, Sanitized, Observer		
Role of Physician	Comforter, Consoler	"Curer-er," Miracle Worker		

(cdc.gov/nchs, Corr & Corr, 2013, DeSpelder & Strickland, 2011)



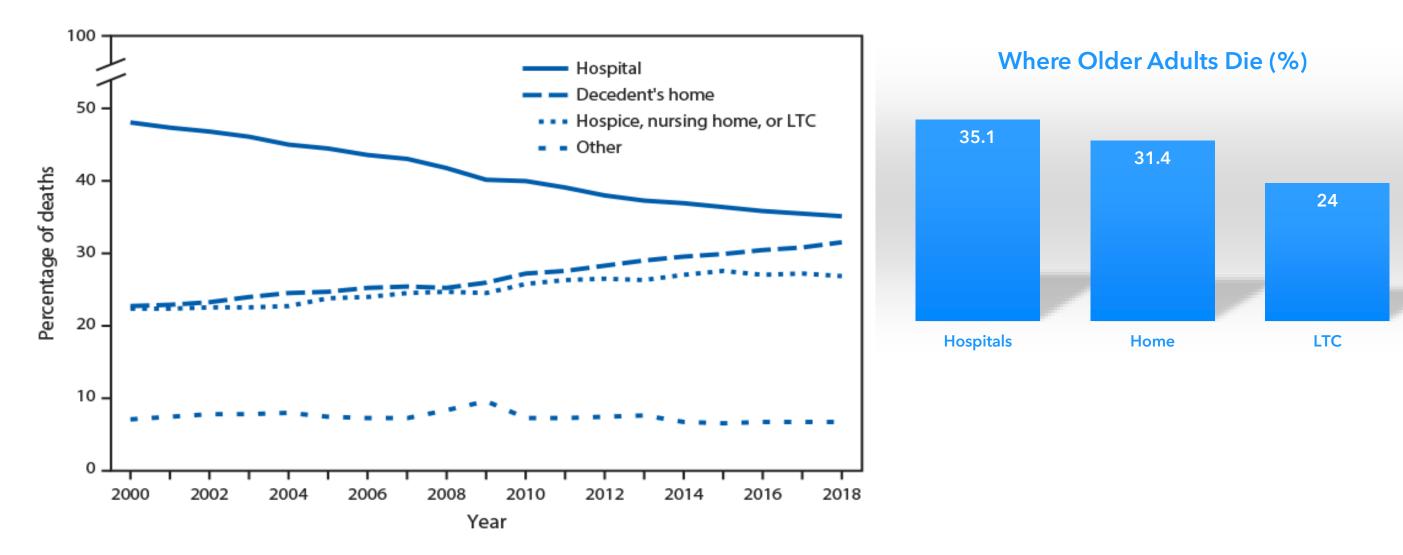
# Models of Care



Have you ever had a loved one pass away...

At home?
In a hospital?
In long term care?
In hospice care?

# Where Older Adults Die



# Hospitals (Acute)

#### 35.1% of older adults die in hospitals, down from 50%.

#### Disease/Curative Focus

### Costly ~\$4,000-\$10,000 day

May provide a sense of security for some, sense of anxiety for others

Presence of family & loved ones important.

Most common setting for palliative care.

(Madsen, 2019, nhpco.org/about/palliative care, Wonder.cdc.gov/ucd-icd10.htm)l

## Long Term Care

24% of deaths occur in long-term care facilities. (Up from approx. 22%)

Residential setting and family-like caring relationships Focus of care and reimbursement based on restorative and maintenance goal

EOL requires intense focus on symptom management.

Staff ratios often don't allow for level of care required at EOL. CNAs, provide majority of hands on care. Knows patients well Limited training

Family expectations often exceed facility capabilities.

Determining death trajectory complicated.

Partnerships with hospice care beneficial.

(Cornally et al., 2015, Hospice and Long Term Partnerships, 2008, Pott, et al., 2020, QuikStats: Percentage of deaths, 2020, Wonder.cdc.gov/ucd-icd10.html)

### Home

34.1% of deaths occur at home and are expected to increase Familiar comforting setting and caring family relationships

Works best with hospice care support

Not viable over time without dedicated caregiver(s)

(nhpco.org, , QuikStats: Percentage of deaths, 2020, Wonder.cdc.gov/ucd-icd10.html)

Can be burdensome and

troubling for caregivers

Palliate: to render less harsh or severe without eliminating the cause; to reduce suffering

Dictionary.com

# Palliative Care

## Palliative Main focus on symptom management Care

Primarily offered in hospital or outpatient setting

Services provided and coordinated by an interdisciplinary team (medical & psychosocial)

Collaboration between family, providers both medical and psychosocial team members

Services are available concurrently with or independent of curative or life-prolonging care

Reduced medical costs and re-hospitalizations

# All hospice care is palliative but all palliative care is *not* hospice care.

# Hospice

## **Compassionate End of Life Care**

Hospice isn't about giving up. It's about changing tactics.

#### It's about comfort and quality of life.

## Hospice is Not a Place

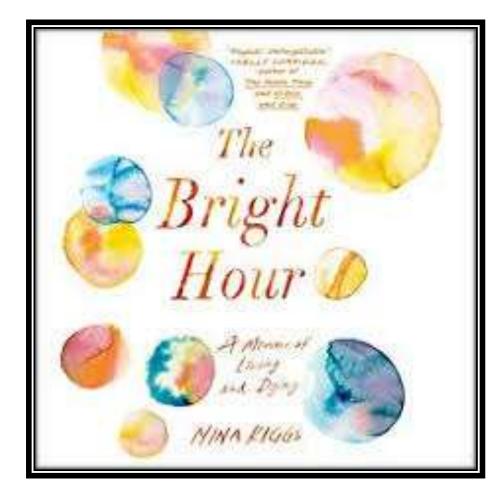
But a holistic model for compassionate, quality care for individuals facing a life-limiting illness or injury.

Word "hospice" (same linguistic root as "hospitality") traced back to medieval times; place of rest and shelter for ill or weary travelers.

Hospice is at once both ancient and modern.

Most widely used form of palliative care.

(nhpco.org/about/hospice-care, Why Hospice Doesn't Mean Giving up, 2015)



#### Nina writing about her mother

"We have called in hospice for my mom. It's strange, because hospice is one of those words that when you say it people's faces fall. It is a word that evokes last breaths and hushed voices. But the more I think about it, the more I'm struck by what a beautiful word it is - hospice. It is hushed especially at the end. But it's comfortable and competent sounding too. A French word with Latin roots - very close to hospital, but with so much more serenity due to those S sounds. It used to mean a rest house for travelers for pilgrims. And is there anything more welcome to a weary pilgrim than rest?"

# Hospice Is About Living



Considered to be the model for quality, compassionate care for people facing a lifelimiting illness or injury



A team-oriented holistic approach to expert medical care, pain management, and emotional and spiritual support expressly tailored to the patient's needs and wishes.



Support is provided to the patient's loved ones as well.

At the center of hospice and palliative care is the belief that each of us has the right to die pain-free and with dignity, and that our families will receive the necessary support to allow us to do so.

http://www.nhpco.org/about/hospice-care

You matter because you are you, and you matter to the end of your life. We will do all we can not only to help you die peacefully, but also to live until you die.

**Cicely Saunders** 

🕜 quotefancy 📗

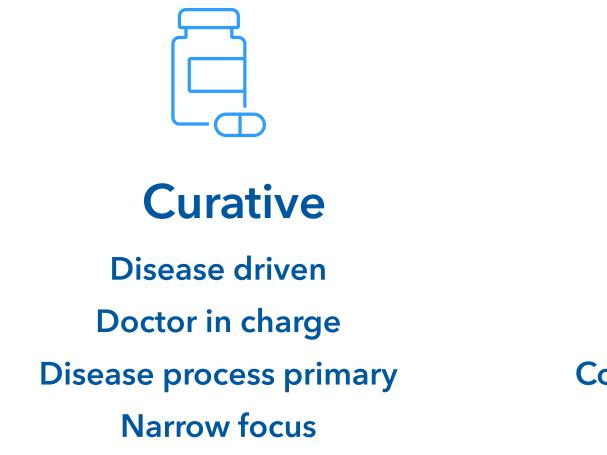
## Principles of Hospice Care

- Provides relief from pain and other distressing symptoms
- Affirms life and regards dying as a normal process
- Intends neither to hasten or postpone death
- Integrates cultural, psychological and spiritual aspects of patient care.
- Offers support systems to help patients live as actively as possible until death.
- Approx. 50% of decedents are under hospice care at time of death.

nhpco.org/hospice-care-overview



## Curative Versus Hospice Care





### Hospice

Symptom driven Patient in charge Comfort and quality of life primary Holistic focus

# Hospice Eligibility

Certification by 2 physicians of terminal illness

Presence of a disease that would take life in 6 months or less if it follows it normal course

Acceptance of comfort care instead of aggressive treatment for terminal illness

Medicare funds 82% of all hospice care in the US.

(nhpco.org/hospice-care-overview, CMS.gov/hospice care)

# "Wherever Home Is"

Patient's home	Long Term-Care	Living	Hospital	Hospice House
55.7%	42.2%	Independent Living Assisted Living Skilled Nursing	0.8%	0.8%

(nhpco.org/facts-figures-2022, nhpco.org/hospice-care-overview, CMS.gov/hospice care)

# Overview of Services

#### Hospice Core Team Services

Medications related to the terminal illness *and* pain and symptom management.

Medical Equipment (DME)

# Overview of Services

Symptom control and pain management

Support in psychosocial, emotional and spiritual aspects of dying process.

Medication, supplies and equipment.

Family caregiver training and support.

Volunteer support

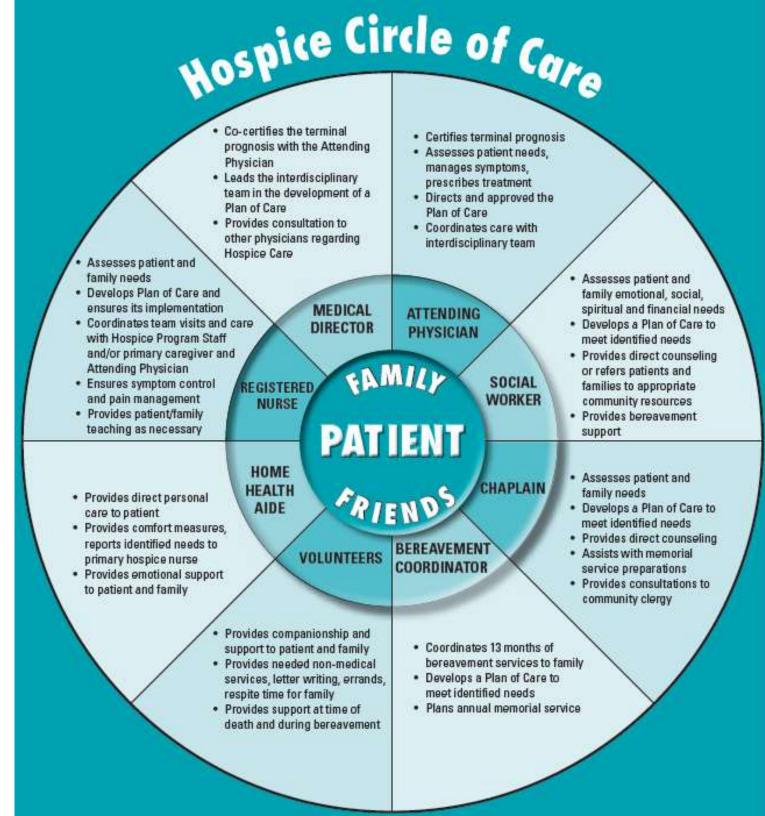
Special services as needed (speech, PT)

Short-term in-patient care for symptom/pain management or family respite.

Emotional and bereavement support to family.

# Interdisciplinary Team

- Medical Director
- Attending Physician
- Registered Nurse
- Home Health Aide
- Social Worker
- Chaplain
- Volunteers
- Bereavement Coordinator



# Benefits of Hospice Care

Extended life over "usual care" patients (approx. 29 days) Reduction in overall healthcare usage Reduction in hospitalization; Less hospital deaths Higher care satisfaction, patients and family Higher perceived quality of life Families and patients feel more supported and less isolated Lessens grief after death

# Barriers to Hospice Care

Reluctance to terminate life-saving interventions Reluctance of health care professionals to have the conversation Difficulty of determining 6 months prognosis Stigma Misconception of how it works Social/Cultural beliefs



#### Palliative Services 🔵

Paid by insurance, self

Any stage of disease

Same time as curative treatment

Typically happens in hospital In Common

Comfort care

**Reduce stress** 

Offer complex symptom relief related to serious illness

Physical and psychosocial relief



#### Hospice Services

Paid by Medicare, Medicaid, insurance

Prognosis 6 months or less

Excludes curative treatment

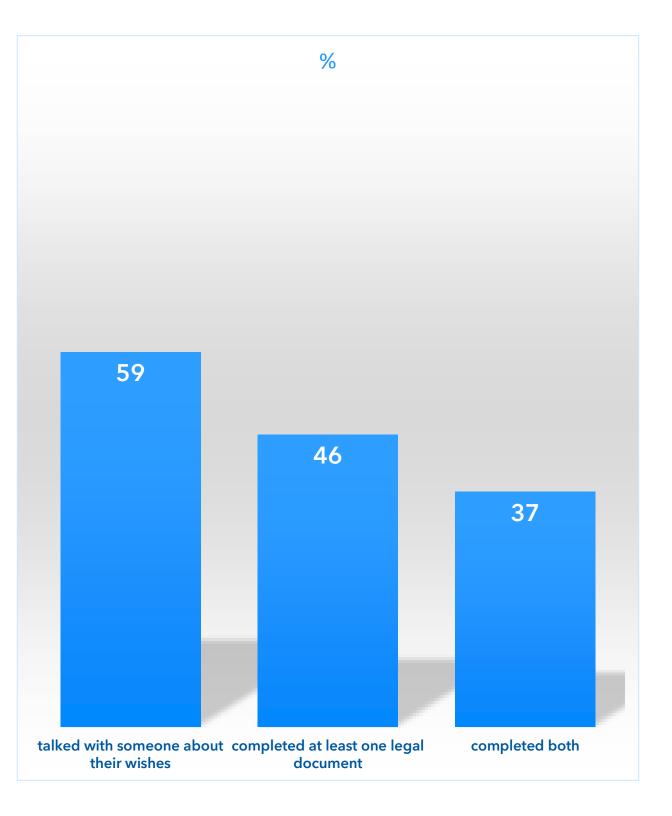
Wherever patient calls home

# Older Adults & Advance Care Planning

**"It's too early until it's too late."** The Conversation Project



Do you have an Advance Care Plan? □No I don't have one. Yes I have one. □Living Will? □ Health Care Power of Attorney? □ If you have assigned a health care agent, does he or she know your health care preferences and goals and values?



### **ACP & Older Adults**

https://www.vsb.org/site/public/healthcare-decisionsday/https://theconversationproject.org/get-started)

# What is an Advance Directive?

- Decision-making tool for an incapacitated individual.
- Two-pronged approach that allows an individual to guide their care when they can't speak for themselves.
- Focus on patient goals and values
- Primary elements:

Patient Preferences: Living Will

Surrogate Decision-Making: Health Care Agent

# Decision-Making Triad

Patient Capacity

Surrogate Decision-Making

# Patient Wishes: Living Will

- Outlines an individual's care wishes regarding care. Usually narrowly defined range of circumstances.
- Guides health care providers and family members in their decisionmaking
- Can include both the administering and the withholding of lifesustaining treatment.

https://www.vsb.org/site/public/healthcare-decisionsday/https://theconversationproject.org/get-started)

# Patient Capacity

- Capacity: patient's ability to understand risks and benefits of treatment decisions and to make decisions regarding their care.
- A diagnosis alone is not enough to make the determination.
- Determination differs from state to state.
- VA requires two physicians to declare a patient incapacitated except for when the patient is unconscious or in an acute status



(vsb.org/site/public/healthcare-decisions-day, theconversationproject.org/get-started)

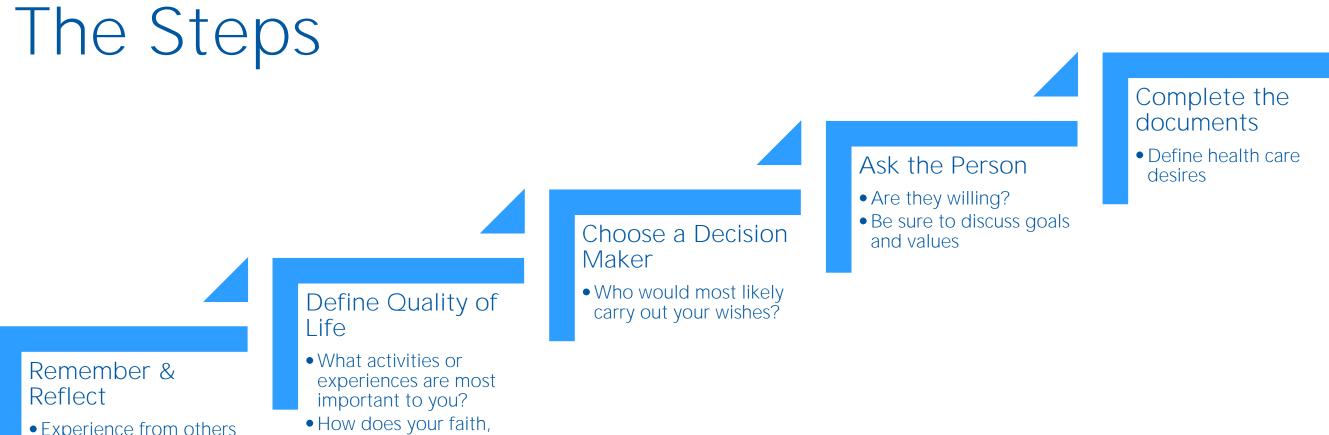
# Surrogate-Decision Making

Health Care Agent

- the individual authorized to make decisions
- "Extension of the patient"
- Should set aside their own health care philosophy

Health Care Power of Attorney - the legal document that grants that authority.

Laws in most states prohibit individuals from appointing their physicians as their health care agent, although Virginia does not.



• Experience from others illnesses, what did you learn?

cultural or personal

beliefs factor in?

(honoringchoices-va.org, theconversationproject.org/getstarted, vsb.org/site/public/healthcare-decisions-day, theconversationproject.org/get-started)



#### TRADITIONAL

State Forms – almost all states have a standardized form; requires a witness over the age of 18

Attorney generated – not necessary but often used; best with complicated medical conditions; usually notarized

Oral - only valid with a terminal condition and stated directly to a doctor

POLST or POST – Medical order

ALTERNATIVE OPTIONS

My Living Voice

Five Wishes

### Benefits of ACP

Helps ensure care is consistent with preferences

Increases the likelihood that wishes are understood and carried out by providers and family

Increases family satisfaction and lessens grief

Reduces hospitalizations and increases hospice enrollment

Fewer hospital and ICU deaths

Enhances EOL care for dementia patients

Improves outcome while decreasing health care expenditures

### Barriers to ACP

#### "Don't get around to it"

Perceived as complicated and difficult to execute

No clear path to execution

Patients expect physicians to initiate but physicians lack time and training

- Misconceptions about their purpose
- Confusion around provisions
- Reluctance to discuss "death"
- Cultural differences

PRACTICE PAUSE Share Highlights of Your Experiences What do you know now that you wished you'd known earlier?

Key takeaways from the Death & Dying sessions? What do you feel you still need to know?



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