

DSS Instructor Orientation: January 2020

Panel:

Jennifer Pryor, VCU, Director of Community Education

Alexa van Aartrijk, VCU, Community Education Coordinator, CEU Contact

Dr. E. Ayn Welleford, VCU, Gerontologist for Community Voice

Agenda

Role Call:
Welcome
Back!

Look back at
Fall 2020

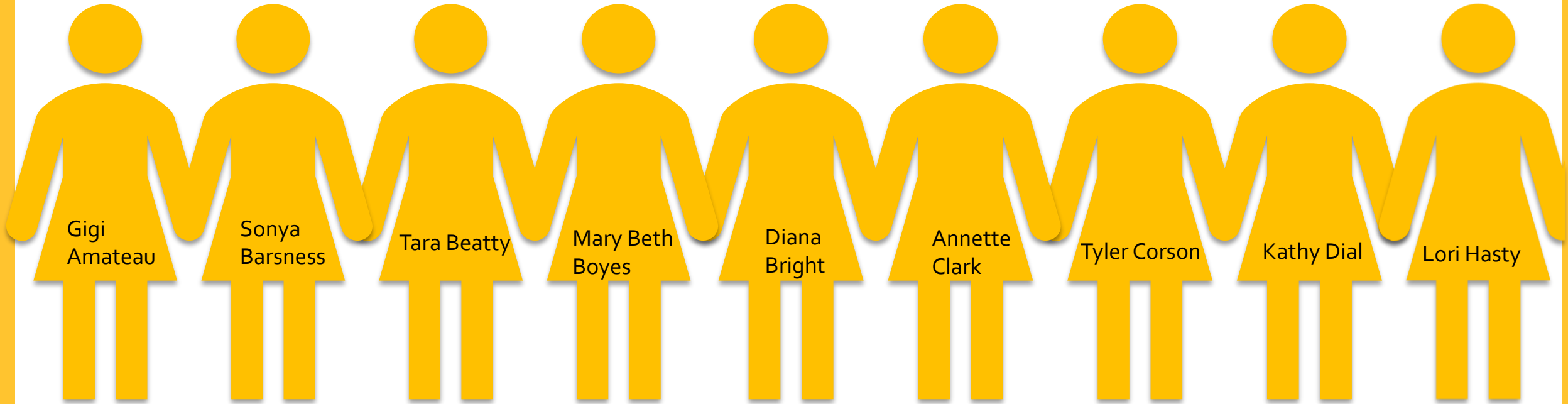
Looking
ahead at
Spring/
Summer
2020

On-Site
Training

Reminders

Updates/
Announcements

Welcome Returning and New Instructors!



Gigi
Amateau

Sonya
Barsness

Tara Beatty

Mary Beth
Boyes

Diana
Bright

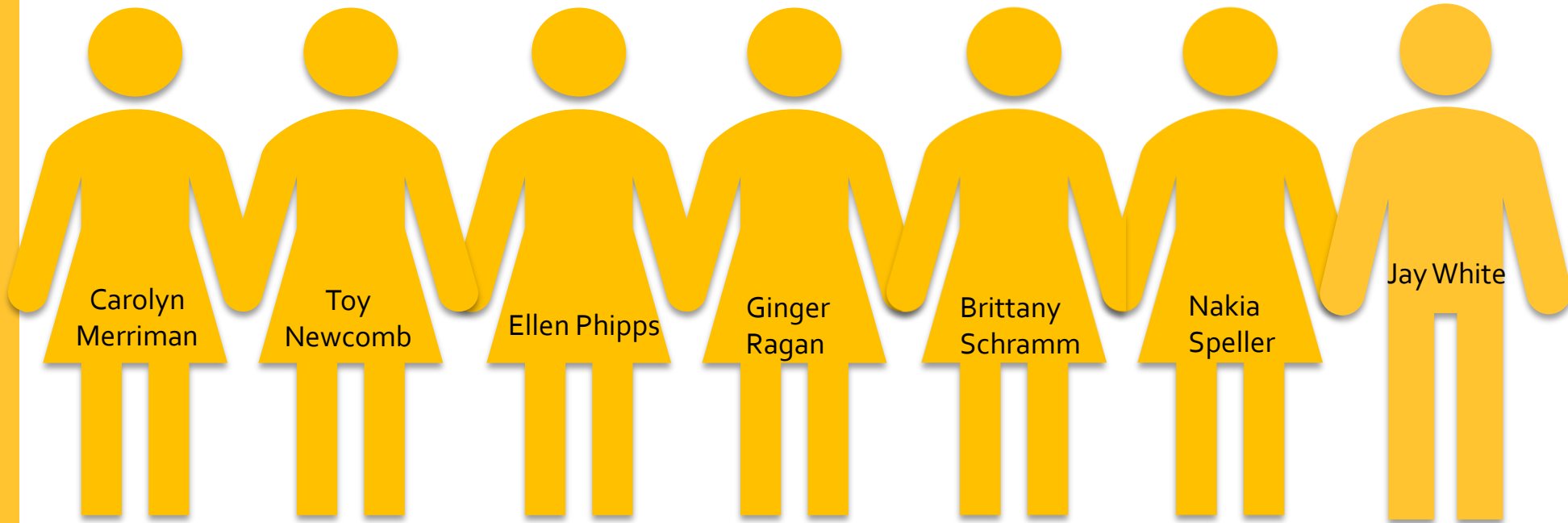
Annette
Clark

Tyler Corson

Kathy Dial

Lori Hasty

Welcome Returning and New Instructors!



Fall 2019 Training Conference Results

- November: Person-Centered Care 2.0
 - 77 attended / 95 registered
- Topics included:
 - Trauma and Resilience: Reconnecting to Sources of Strengths
 - Gen Silent
 - Understanding Trauma's Impact on Mental Health in Later Life
 - Utilizing a Person-Centered Approach to Care: Communication and Understanding Behaviors for Persons Living With Dementia

Fall 2019 Evaluations

100% of all 77 participants citing knowledge gain and a positive experience

“The speakers were interactive and kept the audience's attention.”

“The speakers did a great job with person-centered language while still speaking in a way that would make it easily understandable for someone who may not be familiar with person-centered care”

“Speakers were knowledgeable and engaging. I came for work (I'm a CTRS, CDP), but I'm also a foster parent. The trauma information was such a great reminder over a year and a half into our foster care journey. Such a great conference to marry my personal & professional life”

“Everything fantastic!”

People enjoyed

- Enjoyed the LGBTQ+ & elders piece
- Trauma-informed PCC teachings
- Speakers' knowledgeability
- Relevant topics
- The untraditional style of trainings. This included the group activities, the speakers' interactions with the group and utilizing videos such as Gen Silent
- The flow of the day
- The space
- The passion! :)

Constructive advice from participants

- Presentations that are based on research with senior adults
- More examples of african american experience with trauma
- More behavior training for caregivers
- More breaks

Regions our Fall 2019 attendees were employed in:

VIRGINIA



Woodbridge (22195): 0
 Fairfax (22030): 0
 Falls Church (22046): 1
 Arlington (22204): 0
 Manassas (20110): 1
TOTAL IN NORTHERN VA: 3

Richmond (23219): 37
 Henrico (23229): 7
 Midlothian (23112): 1
 Chesterfield (23832): 9
 Ashland (23005): 0
 Petersburg (23805): 4
 Fredericksburg (22407): 3
TOTAL IN CENTRAL: 61

Crozet: 4
 Charlottesville (22902): 4
 Clifton Forge: 1
 Winchester (22603): 2
 Harrisonburg (22801): 1
 Lexington (24450): 0
TOTAL IN SHENANDOAH VALLEY: 12

Irvington (22480): 0
 Warsaw (22572): 1
TOTAL IN EASTERN SHORE: 1

Lacrosse (23950) : 0
 Pilot (24138): 0
TOTAL IN SOUTHWEST VA: 0

Capron (23829): 1
TOTAL IN SOUTH VA: 1

Newport News (23606): 2
 Norfolk (23502): 0
 Portsmouth (23704): 1
TOTAL IN TIDEWATER: 3

Fall 2019 On-Site Pilot

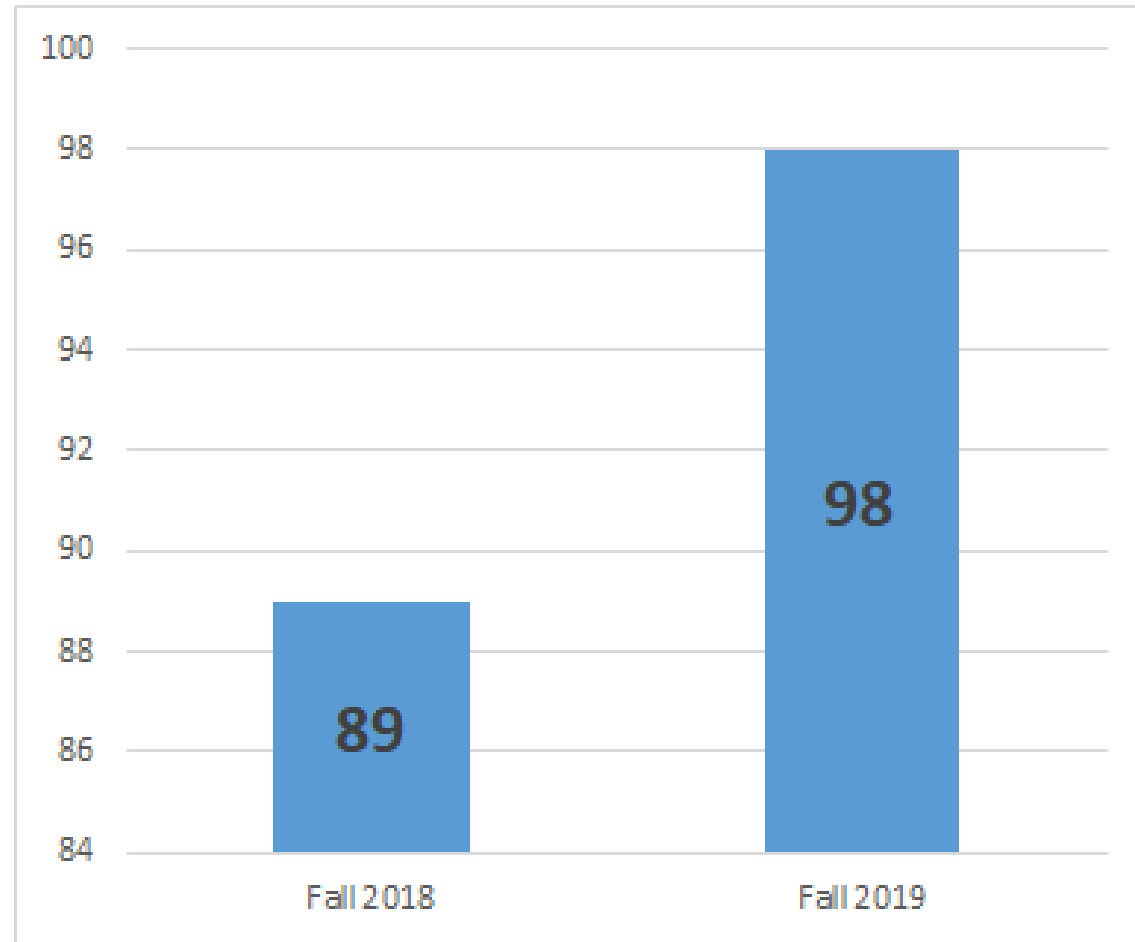
2 in November -
Culpeper in
Arlington, VA

10 attendees at first
training - Nutritional
Needs/Medication
Safety

11 attendees at the
second training -
Team Building

Individuals Trained- Fall Comparison

Fall 2018 → Fall 2019



Attendance

QUESTIONS/COMMENTS/DISCUSSION

Fall 2019 close out

Spring 2020

New on-site training model

April provider training

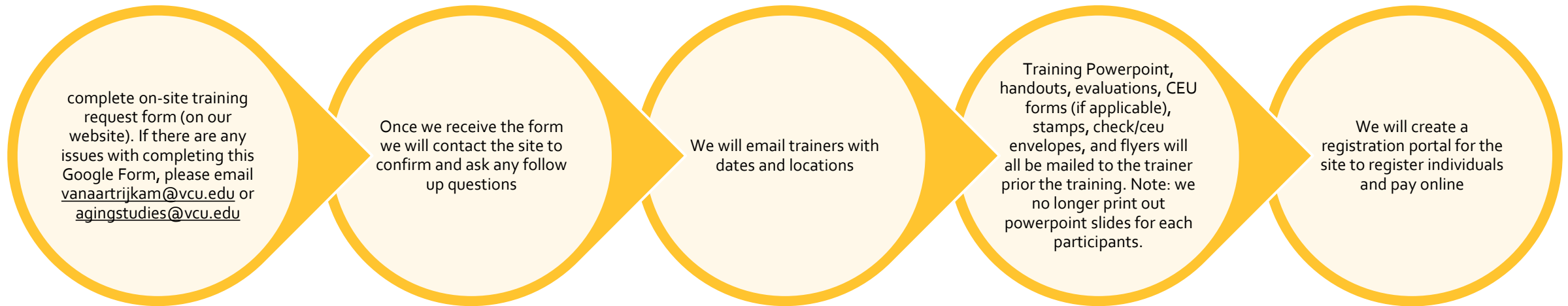
May webinar

June training conference

On-Site Training Model

- **No traditional statewide trainings in the spring**
- **Person-centered continuing education:** when we come to their site for the date, time and duration that works best for their community, we are utilizing a more person-centered approach than we ever have before

Process of requesting on-site training



****NEW**** incentive program: If you refer someone to us or set up a site training you will receive a \$50 bonus on your next payment from us!

On-Site Training Topics

-Mental Wellness

-Team Building

-Cultural Competence

-Disrupt Ageism

-Person-Centered Care

-Surplus Safety

-Agitation and Aggression

-Nutritional Needs & Medication
Safety

Reminders: CEUs

Anyone with questions or comments about their CEUs should contact the VCU Department of Gerontology *directly* by phone (804-828-1565) or email (vanaartrijkam@vcu.edu)!

Sites will be asked if they need CEU prior to the on-site training. If they mark that they do not, we do not request CEU approval from the university therefore we will not send the forms in your trainer folder.

We do not accept cash as payment for CEUs. Do not take it. Do not send it to us; we do not want it.

CEU forms must be filled out **COMPLETELY** and **LEGIBLY!** Forms will be provided to you prior to the training.

CEU certificates or transcript are **ELECTRONIC**. Please make applicants aware they must go online to access their transcript.

Questions/Comments/Discussion

Updates/Announcements



THANK YOU FOR ALL THAT YOU DO!

Questions/Comments/Concerns not addressed?

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<https://gerontology.chp.vcu.edu>

Department of Social Services

www.dss.virginia.gov/

