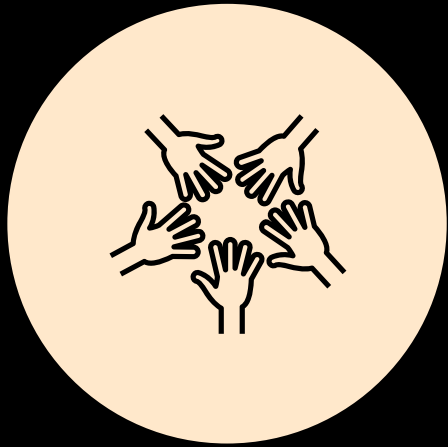


Person-Centered Care in Clinical Practice?

Enhancing Patient Experience & Outcomes

Regina C. Foster, MS, MG, PA-C, CDP, CADDCT, LALFA

OBJECTIVES



DEFINE PERSON-CENTERED CARE



IMPORTANCE IN CLINICAL PRACTICE



OVERVIEW

What is person-centered care?

No one size fits all

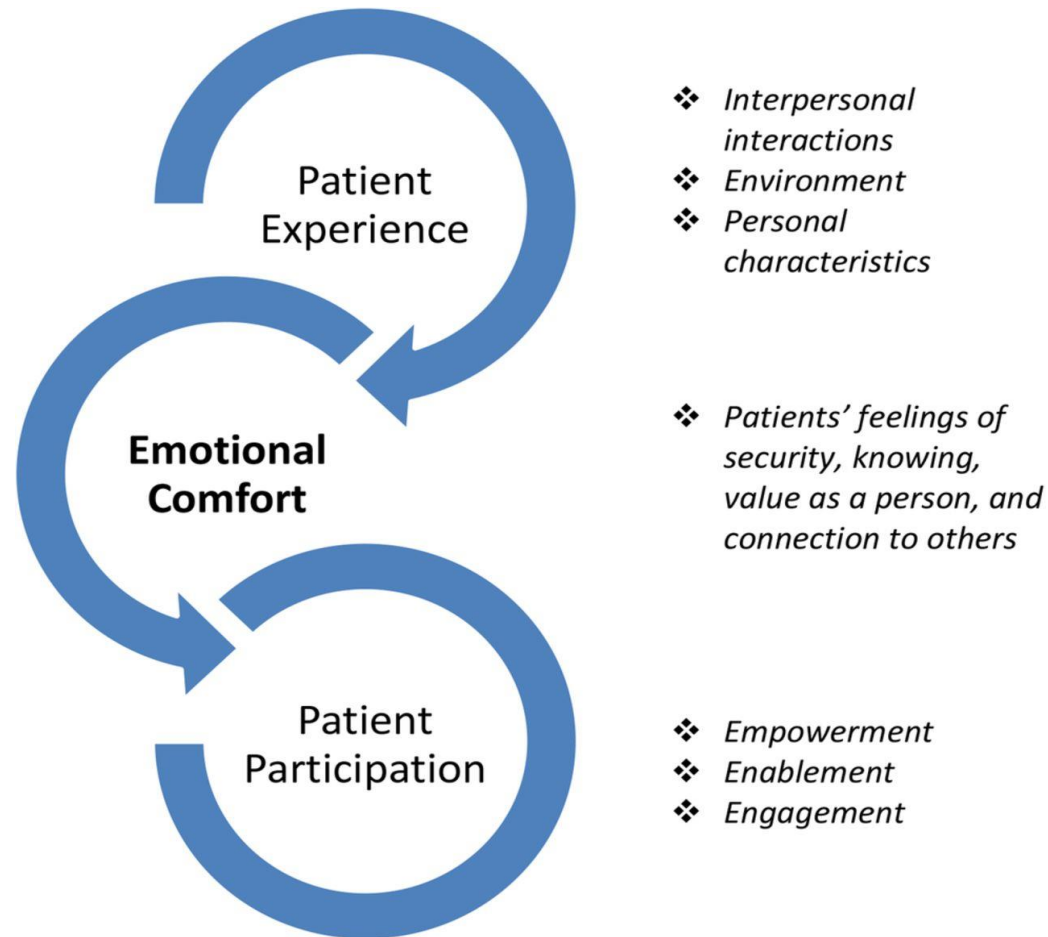
Dignity & Respect

Empathy & Compassion

Individual preferences & Values

Collaborative & Shared Decision Making

Person-Centered Care



Benefits of Person-Centered Care

Enhance
communication

Improved
patient
satisfaction

Positive impact
on health
outcomes

Better
adherence to
treatment plans

The Patient's Perspective

“Dr./PA Foster was very attentive.” July 2023

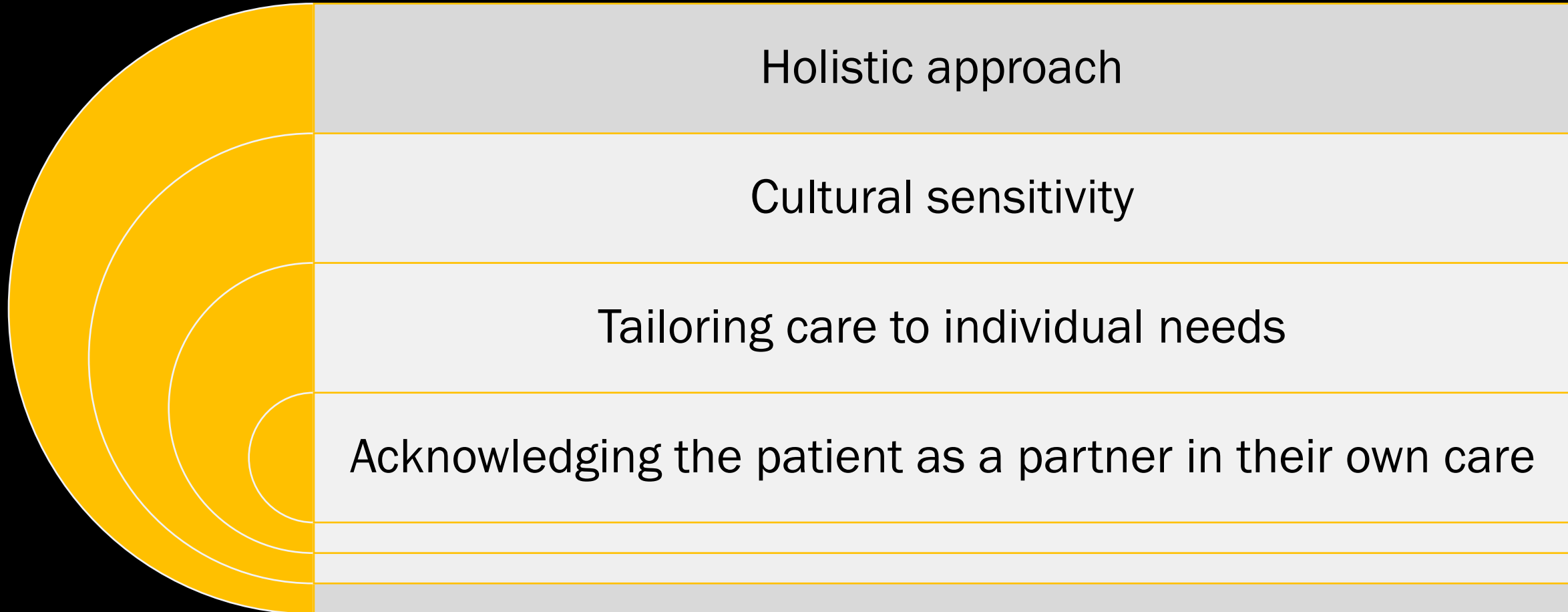
“If you know NURSE Foster you know she is the BEST at what she does. She explains everything in layman terms. She cares. She’s funny. VERY easy to talk to. She puts you at ease and makes it really easy to talk about uncomfortable situations. I wouldn’t want ANYBODY else for my care. She’s a DIAMOND that needs to be protected at all costs.” June 2023

“NURSE Foster is the ABSOLUTE BEST.” March 2023

“The provider was not very personable. There was not a good bedside manner about the provider.” July 2022

“Dr. Foster was concerned about my condition and wanted everything to be taken care of in a timely manner.” March 2021

Core Principals of Person-Centered Care



Implementing Person-Centered Care

Assessing patient preferences and values

Building a therapeutic relationship

Integrating patient goals into patient care plans

Communicating effectively with patients and family members/stakeholders

Training & Education

Importance of staff training

Continuous professional development

Incorporating person-centered care into medical education

Case Studies

Real-world examples of successful implementation

Positive-outcomes and patient experiences

Challenges & Solutions

Identifying common challenges

Strategies to overcome barriers

Encouraging a culture of
person-centered care within the
healthcare team



Measuring Success

Clinical outcomes

Patient satisfaction surveys

Quality improvement initiatives



Future Directions

Research opportunities

Technological advancements

Innovations in person-centered care

Conclusion

Recap

QUESTIONS???

Where can you find me?

Regina Foster, MS, MG, PA-C, CDP, CADDCT, LALFA

Foster Senior Services, LLC

13926 Hull Street Rd PMB 1019

Midlothian, VA 23112

(804) 575-5772

(804) 999-0458 fax

info@fosterseniorservices.org

www.fosterseniorservices.org

